

**THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE INTERNET AND GLOBAL SYSTEM FOR
MOBILE SERVICES (GSM) FOR CEF OVER A PERIOD OF THREE (3) YEARS.**

1. Evaluation Criteria

1.1 PHASE 1: TECHNICAL REQUIREMENTS

1.1.1 MANDATORY REQUIREMENTS

At this phase bidders must submit the required supporting documents to substantiate compliance to the three (3) requirements below. It must be noted that if the Bidder does not meet any of the requirements, the bidder will be disqualified and not be evaluated further.

Description	Comply	Not comply
1.1.1.1 The bidder must be accredited by ICASA Bidders must attach a valid ICASA Electronic Communication Network Services (ECNS) certificate or License		
Substantiate (if necessary) and provide relevant proof		
1.1.1.2 The Bidder must have a valid information security certification such as ISO 27001 certificate or equivalent		
Substantiate (if necessary) and provide relevant proof		
1.1.1.3 The Bidder must provide relevant proof (e.g. satellite map or confirmation letter that they have fibre network infrastructure in the area where CEF office are) (i.e., There must be existing fibre cable passing along or near Ann Crescent, Strathavon, Sandton		
Substantiate (if necessary) and provide relevant proof		

1.1.2 TECHNICAL /FUNCTIONALITY CRITERIA

Bidders will be evaluated according to the below technical evaluation criteria. Minimum Technical Threshold is **80%**. It must be noted that if the Bidder does not meet the **80%** minimum threshold, the bidder will be disqualified and not be evaluated further.

1.1.2.1 Bidder's experience			
The bidder must provide reference letters from clients they rendered same services for in the past. The reference letters must be on a client's letterhead, and include the client's name, be signed, and have contactable details			
5 and more relevant reference letters	5	Signed reference letters on client's letter head	30%
4 relevant reference letters	4		
3 relevant reference letters	3		
2 relevant reference letters	2		
1 relevant reference letter	1		
No reference letters submitted/irrelevant letters submitted	0		

1.1.2.2 Bidder's ability to meet the Guaranteed infrastructure availability			
The bidder must be able to deliver a minimum of 99.5% of infrastructure availability.			
Bidder must provide draft SLA for the services			
Bidder's SLA guarantees 99.5% or more infrastructure availability.	5	Draft SLA	35%
Bidder's SLA guarantees infrastructure availability between 95% and 99.5%	3		
Bidder's SLA guarantees infrastructure availability between 90% and 95%	1		
Less than 90% infrastructure availability.	0		

1.1.2.3 Ability to Guarantee 1:1 Contention Ratio for the primary line

The bidder must guarantee 1:1 contention ratio

Bidder must provide draft SLA for the services

A guaranteed 1:1 contention ratio	5	Draft SLA	25%
Less than 1:1 but greater 2:1 contention ratio	3		
2:1 contention ratio	1		
Less than 2:1 contention ratio	0		

1.1.2.4 Ability to resolve infrastructure on downtime

The bidder must provide a minimum resolution time of 2 hours.

Bidder must provide draft SLA for the services

Downtime will be resolved in 2 hours or less	5	Draft SLA	10%
Downtime will be resolved in more than 2 hours but less than 4 hours	3		
Downtime will be resolved more than 4 hours but less than 6 hours	1		
Downtime will be resolved in more than 6 hours	0		

1.1.3 PHASE 3: COMMERCIAL EVALUATION

CEF (SOC) Ltd will utilise the following formula in its evaluation of commercial offers:

[Weighted score 80 points]

$$PS = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where:

Ps = Score for the Tender under consideration

Pt = Price of Tender under consideration



P_{min} = Price of lowest acceptable Tender

Preference points/specific goals criteria

[Weighted score 20 points]

Specific goals / Preference Points Claim

Evaluation Criteria	Final Weighted Scores
Price	80
Specific goals	20
TOTAL SCORE:	100

A maximum of 20 points will be awarded to a tenderer for specific goals specified for the tender as follows:

Specific goals	Points
Historically disadvantaged individual (HDI)	
Enterprises with ownership of 51% or more by person/s who are black	10
Enterprises with ownership of 51% or more by person/s who are women	5
Enterprises with ownership of 51% or more by person/s who are youth	3
Enterprise with ownership of 10% or more by person/s with disability	2
Total	20

Tenders must submit their B_BBEE certificate issued by an authorized body or person or a B-BBEE sworn affidavit to claim preference points.

- The points scored for the specific goal must be added to the points scored for price and the total must be rounded off to the nearest two decimal places.
- The contract must be awarded to the tenderer scoring the highest points.
- If two or more tenders score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for specific goals, and if two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.